

New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

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Office Hours
Monday through Friday
7 a.m. - 3:30 p.m.

Emergency Outage Number
814-766-3221
1-800-270-3177

From the General Manager/CEO



Changing seasons

By Mark Morrison

WHILE 2020 has been nothing short of extraordinary, I cannot help but wonder what the changing seasons will bring. My hope is that the leaves will have changed in October and will have given us a spectacular show of nature's colors, full of bright reds, oranges and yellows that showcase our rural landscapes. By the time we are reading the printed version of this article, my hope is the leaves have all fallen to the ground and are in no way able to accumulate ice and be a threat to the power lines that serve our homes and businesses.

Late October through November, regardless if it is 2020 or not, is always a worrisome time for us at the cooperative. Our weather pattern is typically in a transition during this time of year, and our precipitation can change back and forth between rain and snow. The middle ground of that transition is the troublesome area: icing. We have all seen the weather map showing us what precipitation is coming our way: the blue for rain, white for snow and pink for ice. Any

time there is a forecast for icing, our distribution system could be tested. Our construction practices and design account for heavy ice, snow and wind loading, and they are up to the task to handle all weather conditions that come our way.

During times of ice accumulation, trees and limbs near the lines are not always up to that task of handling the extra stress. This threat is compounded greatly when the leaves have hung on a little too long through November, and if you ask me, have overstayed their welcome at that point.

I hope you have enjoyed the changing landscape this fall as we move into winter. I hope that this transition breaks away from all the adversity 2020 has given us so far. Lastly, I hope you all have a great Thanksgiving, and you recognize and enjoy all things you are thankful for this year.

Stop in or give us a call and let us know how we are doing.

Happy Thanksgiving,
Mark

Capital credits

NEW ENTERPRISE REC isn't like other utilities — you are a consumer-member who owns a portion of the business. You may not have realized this when you signed up to be a consumer-member of the co-op and receive electric service from us. One benefit of your membership involves the allocation of excess revenue, called margins, in the form of capital credits.

New Enterprise REC operates at cost — collecting enough revenue to operate and expand the business but with no need to raise rates to generate profits for distant shareholders. When New Enterprise REC has money left over, it's allocated back to you and other consumer-members as capital credits. When the co-op's financial position permits, the co-op retires, or pays, the capital credits to active consumer-members as a bill credit. Inactive accounts are issued a check.

“Allocating and retiring excess revenue to members helps distinguish cooperatives from other businesses,” points out Brawna L. Sell, office manager. “We're proud to support our communities by putting money back into the local economy — and into the pockets of those we serve. It makes our

business model special.”

The retirement of capital credits — so-called because consumer-members provide capital to the cooperative for it to operate and expand — depends on the co-op's financial status. New Enterprise REC holds onto allocated capital credits to cover emergencies, such as a natural disaster, and other unexpected events, and to expand its electric system, all of which may require large-scale construction of poles and wires. This action decreases the need to raise rates or borrow money to pay for the infrastructure. After several years, if financial conditions permit, your board of directors will decide to retire a set amount of capital credits.

Consumer-members are annually allocated capital credits based on the amount of electricity they consumed during a year. It is important that accounts are in the name of the person paying for and using the electricity because capital credits will be allocated and retired according to this information. In addition, if a consumer-member leaves the area, they should be sure New Enterprise REC has a valid address so when capital credits are retired, the check is mailed to the proper address.

You will see a credit on your December 2020 bill for your portion of the capital credits. ☀

Need help paying your electric or heating fuel bill?

THE LOW INCOME Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. Both the cash and crisis programs will open Nov. 2. The program is scheduled to end on April 9, 2021.

To receive help:

- ▶ You don't have to be on public assistance,
- ▶ You don't need to have an unpaid bill, and
- ▶ You don't have to own your home.

Two grants are available: cash and crisis.

Cash grants help families pay their heating or electric bills. This is a one-time payment that is sent directly to the utility or fuel provider. Cash grants range from \$200 - \$1,000. The grants are based on household size, income and type of heating. **You do not have to be past due to qualify for this program.**

Crisis grants are for an emergency when you are in danger of losing your heat or electric service. You can receive more than one crisis grant during the season. The maximum benefit amount is \$800.

All money will be sent directly to the co-op or your heating fuel company.

Emergency situations include:

- ▶ Broken heating equipment or leaking lines that must be repaired or replaced,
- ▶ Lack of fuel,
- ▶ Termination of electric service, or
- ▶ Danger of being without fuel or of having utility service terminated.

To apply for this program, go to compass.state.pa.us or call your county assistance office:

Bedford County – 800-542-8584 or 814-623-6127

Fulton County – 800-222-8563 or 717-485-3151

Huntingdon County – 800-237-7674 or 814-643-1170

When you apply, you will need the following information:

- ▶ Names of people in your household,
- ▶ Dates of birth for all household members,
- ▶ Social Security numbers for all household members,
- ▶ Proof of income for all household members, and
- ▶ A recent heating bill.

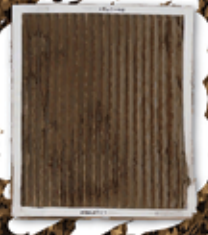
For those who received a LIHEAP grant last season, you should have received a 2020/2021 LIHEAP application or COMPASS postcard in October. ☀



Are you wasting
your money on

DIRT?

Dirty air filters cause a heating and cooling system to work harder and break down faster. That's because unfiltered dust and grime works into critical parts, creating friction that causes unnecessary wear and, eventually, failure.



How does a dirty air filter cost you?

- Reduces air flow in the home, leading to up to 15 percent higher operating costs
- Leads to costly duct cleaning or replacement
- Lowers system efficiency

To avoid these expenses, change filters monthly when your heating and cooling system's in regular use. Discuss cleaning the unit and ductwork with your heating and cooling service professional.

Learn more ways to save at www.energysavers.gov.

Source: High Performance HVAC, U.S. Department of Energy

HOLIDAY



GIFT GUIDE



Give the gift of safety!



Portable Ground Fault Circuit Interrupter (GFCI)

Designed for locations where there is not a permanent GFCI installed, these devices detect an abnormal flow of electricity and shut off the power, preventing shock or electrocution.

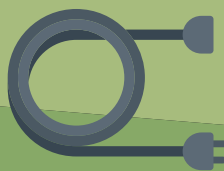
Outdoor Remote Control Outlet Switch

Leaving outdoor lighting on overnight can be costly and pose a potential hazard. An alternative to smart lights, this remote control switch allows you to turn outdoor lights or other gadgets on or off remotely.



Tamper Resistant Outlets (TROs)

Great for families with small children, TROs are wall receptacles that have shutters that stay closed unless a plug with two prongs is inserted into the outlet. Because they help keep children safe, the National Electrical Code requires TROs in new homes and apartments.



Heavy Duty Extension Cord

Power devices safely. Too often the tools or equipment necessary for larger projects are powered by extension cords that are inadequate for the environment or heavier electrical load.

Learn more at SafeElectricity.org

Unclaimed capital credits

We need your help! We attempt to return capital credits to inactive accounts by sending a check to the last known address; however, some checks have not been cashed. It may be that we don't have the correct address, or the checks may have been laid aside and forgotten. Whatever the reason, we

would like to get this money to the following people and businesses. If you know someone on this list, please ask them to contact us with their correct address. They can call 814-766-3221 or 800-270-3177 or email us at info@newenterpriserec.com.

Mary Althouse, Loganville, PA
 Timothy Awckland, Quakertown, PA
 Adam Michael Baker, Hopewell, PA
 Matthew R Baker, James Creek, PA
 Starla M Bard, Needmore, PA
 Stephanie Beachley, Hustontown, PA
 Donald L Beeler Jr, McConnellsburg, PA
 Debbie Beeler, McConnellsburg, PA
 Dorothy Bertsch, Rougemont, NC
 Dennise Black, Saxton, PA
 Felicia Black, Everett, PA
 Carley Blough, Davidsville, PA
 Heather Bowser, Roaring Spring, PA
 Karen S Brown, Cassville, PA
 Michael T Brown, Cassville, PA
 Betty A Brumbaugh, Claysburg, PA
 William Bussick, Saxton, PA
 Chad M Buterbaugh, Harrisonville, PA
 Lori Buterbaugh, Harrisonville, PA
 Tyler K Calhoun, Everett, PA
 Tammy Callahan, Saxton, PA
 Rebecca S Chapin, Orwell, OH
 Communications, Charter Johnstown, PA
 Sherry Claar, Bedford, PA
 Ruth Clark, Roaring Spring, PA
 Michael A Clippinger, Mt Holly Springs, PA
 Joel T Cogan, Clearville, PA
 Amy N Craig, Bedford, PA
 Pamela Dettlerline, Cheswick, PA
 M Brent Diehl, Neenah, WI
 Robert Dolbin, Altoona, PA

Heath L Dopp, Williamsburg, PA
 Dana S Dowlin, Cresson, PA
 Rebecca Everetts, Hopewell, PA
 Mary E Fleck, Newburg, PA
 Ted R Fleck, Newburg, PA
 Charles E Groff Jr, Altoona, PA
 Janene C Groff, Altoona, PA
 Ruth L Hale, Fort Littleton, PA
 Ashley Hall, Roaring Spring, PA
 Harold Hall, McConnellsburg, PA
 Michael Hall, Roaring Spring, PA
 Chris Hinish, Huntingdon, PA
 Jeffrey R Hinish, Huntingdon, PA
 Evelyn J Hipple, Kaneohe, HI
 James D Hipple, Kaneohe, HI
 Betty A Hoffman, Martinsburg, PA
 Dempsie Hoover, Roaring Spring, PA
 John F Hughes, Hopewell, PA
 Kelly Hughes, Hopewell, PA
 Jennifer Husick, Saxton, PA
 Betty Johnson, Wells Tannery, PA
 Steven E Johnson, Loysburg, PA
 Jaye L Keefer-Rainy, Chapin, SC
 Andrew C Kline, Hopewell, PA
 Mark Knight, Big Cove, PA
 Susan Kolinchak, Roaring Spring, PA
 Betty A Konsavich, Falling Waters, WV
 Evan Kough, Lititz, PA
 Brian M Leventry, Greenville, NC
 Eric Lofhjelm, Ijamsville, MD
 James P Long, Altoona, PA

Lyons Construction Services, Mechanicsburg, PA
 Luis E Mateo, Bristol, PA
 Joseph A McClure, McConnellsburg, PA
 Samantha McClure, McConnellsburg, PA
 Stacy McIntyre, Altoona, PA
 Shannon Mellott, Hustontown, PA
 Mitchell Miller, Roaring Spring, PA
 Renee Musselman, Verona, PA
 Charles Myers, Wood, PA
 Patricia Myers, Meadville, PA
 Susan L Nebgen, Roaring Spring, PA
 Lois J Nissley, Martinsburg, PA
 Kara Park, Three Springs, PA
 Robert Pittman, Hopewell, PA
 Sherri Poff, Dover, PA
 Linda J Pressel, Roaring Spring, PA
 Pro Management, Monroeville, PA
 Cathy A Reed, Pasadena, MD
 Jay Reed, Three Springs, PA
 Wayne Ridgeway, Winchester, VA
 Vera P Russell, Woodbury, PA
 Wesley T Sartain Jr, Elizabethtown, PA
 Debora A Sartain, Elizabethtown, PA
 Kevin E Schrum, Murphy, NC
 Kimberly Schrum, Murphy, NC
 William Seigh, Midland Park, NJ
 Randy Shafer, Biglerville, PA
 Tom Singer, Waynesboro, PA
 Kenton Sitch, Saxton, PA
 Melissa Sitch, Saxton, PA

Daniel M Smith, Essington, PA
 Lori A Smith, Essington, PA
 Miles J Smith, Roaring Spring, PA
 Brent R Snider, Roaring Spring, PA
 Kathy J Snider, Roaring Spring, PA
 Roy J Souders, McConnellsburg, PA
 Tammy Souders, Waterfall, PA
 Amanda K Steach, Bedford, PA
 Joseph W Steele, Hopewell, PA
 Billi J Sunderland, Huntingdon, PA
 Douglas Swab Jr, Broad Top, PA
 Melinda Swab, Broad Top, PA
 Trisha Sweinhart, New Enterprise, PA
 Kimberly A Taylor, Everett, PA
 Timothy Truax, Needmore, PA
 Jesse A Vance, Hustontown, PA
 Penny Vetter-Cromwell, Waterfall, PA
 Otis Ware, Quarryville, PA
 Candace M Warnick, Bedford, PA
 Justin Warnick, Clearville, PA
 Dick Weitzel, Bedford, PA
 Ronda J Wible, Three Springs, PA
 Kimberly A Taylor, Three Springs, PA
 Robert M Wills, Altoona, PA
 Arica D Wilson, Danbury, CT
 Cassandra Wilson, Bedford, PA
 Colby Wilson, Bedford, PA
 Rebecca L Wilson, Bedford, PA

Buy American-made for Christmas

Why not purchase an American-made Christmas gift for a family member or friend this year? Unfortunately, American-made items are becoming harder and harder to find. But New Enterprise REC has a gift that isn't hard to find and makes shopping easy: gift certificates for electricity. Our gift certificates make a great gift for Christmas or anytime during the year. New Enterprise REC has gift certificates available year-round, but Christmas is the

most popular time to buy them.

If you would like to purchase a gift certificate, please complete the certificate below. Should you like more than one, you can write the additional information on a piece of paper. Gift certificates can also be found on our website or purchased at the office. Amounts from the internet will not be posted to an account until a form of payment has been made.

New Enterprise REC Gift Certificate

Recipient's Name: _____

Amount of Gift: _____

Purchaser's Name: _____

Purchaser's Address: _____

Purchaser's Phone Number: _____

How should the certificate(s) be signed: _____

(Mom & Dad, The Jones Family, Joe & Betty, etc.)

(Please circle one)

I wish to remain anonymous

Mail letter to recipient

Mail letter to purchaser