New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative

NEW ENTERPRISE REC

One of 14 electric cooperatives serving Pennsylvania and New Jersey

NEW ENTERPRISE RURAL ELECTRIC COOPERATIVE, INC.

3596 Brumbaugh Road New Enterprise, PA 16664-8814 814-766-3221 • 1-800-270-3177 FAX: 814-766-3319 Website: www.newenterpriserec.com

BOARD OF DIRECTORS

Leroy D. Walls President

Timothy Newman Vice President

David Bequeath Secretary

Merle Helsel

Asst. Secretary

Curtis Brant Treasurer

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Brian McCoy

Mark Swope

OFFICE HOURS

Monday through Friday 7 a.m. - 3:30 p.m.

EMERGENCY OUTAGE NUMBERS

814-766-3221 1-800-270-3177

COOPERATIVE ONNECTION

Cooperative Improvements Underway



MARK MORRISON

IT IS REFRESHING TO SEE the grass turning green and leaves forming on the trees, a sure sign that spring and summer weather are on the way. It will certainly be a welcome change from the cold and snowy winter we experienced this year.

Throughout 2023, the cooperative worked on a plan to improve our distribution system. As you all know, our right-of-way program is a key piece of our maintenance plan that ensures our system is as reliable as possible. Our six-year, right-of-way cycle places the Saltillo and Hickory Bottom areas on this year's list. As always, we extend a special thanks to the membership for your cooperation

while we work to maintain cooperative rights of way.

One of the goals set in 2020 was to manage the life cycle of our distribution system. Since then, cooperative line crews have been working on pole replacements across the service territory. All told, by the end of 2023, cooperative lineworkers had replaced nearly 800 utility poles throughout our service territory.

As promised, since 2018, we've been planning capital investments to upgrade cooperative substations. We have rebuilt our Waterfall substation and various sections of line serving members from Wells Valley, Saltillo, and extending toward Harrisonville. Over the past few months, we have been working on design and material procurement for a scheduled rebuild of our Waterside substation. The improvements will enhance the station's operations and increase capacity for future generations of cooperative members.

Your cooperative is available 24/7 to serve the membership. Feel free to give us a call or stop in and let us know how we are doing. \bullet

MARK MORRISON

GENERAL MANAGER/CEO

New Enterprise Rural Electric Cooperative, Inc. Income Statement Ending Dec. 31, 2023

| | 2022 | 2023 |
|--|-----------|-----------|
| | 0.227.204 | 0.022.242 |
| Operating Revenue and Patronage Capital | 8,327,201 | 8,832,212 |
| Cost of Purchased Power | 4,565,078 | 5,185,171 |
| Gross Margin | 3,762,123 | 3,647,041 |
| Distribution Expense - Operation | 2,332,038 | 2,349,748 |
| Distribution Expense - Maintenance | 406,442 | 451,650 |
| Consumer Accounts Expense | 4,298 | 3,913 |
| Customer Service and Informational Expense | 20,894 | 23,479 |
| Sales Expense | 16,679 | 12,290 |
| Administrative and General Expense | 328,572 | 381,564 |
| Total Operation & Maintenance Expense | 7,674,001 | 8,407,815 |
| Depreciation & Amortization Expense | 251,012 | 283,261 |
| Tax Expense Property and Gross Receipts | 9,755 | 9,457 |
| Interest on Long-Term Debt | 3,044 | 6,265 |
| Other Deductions | 66,357 | 74,745 |
| Total Cost of Electric Service | 8,004,169 | 8,781,543 |
| Patronage Capital & Operating Margins | 323,032 | 50,669 |
| Non-Operating Margins - Interest | 8,731 | 10,738 |
| Allowance for Funds Used During Construction | , | , |
| Non-Operating Margins - Other | 153,512 | 169,616 |
| Generation & Transmission Capital Credits | 69,920 | 83,976 |
| Other Capital Credits & Patronage Dividends | 8,288 | 12,057 |
| Patronage Capital or Margins | 563,483 | 327,056 |

New Enterprise Rural Electric Cooperative, Inc. Balance Sheet Ending Dec. 31, 2023

| | 2022 | 2023 |
|---|-----------|------------|
| Total Htility Dlant in Convice | 0.742.061 | 10 249 402 |
| Total Utility Plant in Service | 9,742,061 | 10,248,493 |
| Construction Work in Progress | 9,742,061 | 132,137 |
| Accumulated Depreciation | | |
| Accumulated Depreciation | 5,765,412 | 6,048,674 |
| Net Utility Plant | 3,976,649 | 4,331,956 |
| Cash - General Funds | 363,790 | 50,132 |
| Temporary Investments | 3,069,694 | 3,352,112 |
| Accounts Receivable - Energy Sales | 855,830 | 844,392 |
| Accounts Receivable - Other | - | 208,362 |
| Material and Supplies - Electric & Other | 396,215 | 415,168 |
| Other Current and Accrued Assets | 39,048 | 40,870 |
| Total Current and Accrued Assets Other Deferred Debits | 4,724,577 | 4,911,036 |
| Total Assets and Other Debits | 8,701,226 | 9,242,992 |
| Liabilities and Other Credits | - | |
| Memberships | 14,810 | 14,855 |
| Patronage Capital | 3,764,115 | 3,062,140 |
| Assigned Capital Credits | 4,316,549 | 5,314,281 |
| Total Margins and Equities | 8,095,474 | 8,391,276 |
| Other Liabilities | 605,752 | 851,716 |
| Total Liabilities & Other Credits | 8,701,226 | 9,242,992 |

Different Payment Methods

DID YOU KNOW NEW ENTERPRISE Rural Electric Cooperative offers several different ways for members to pay their bill? We want bill paying to be painless and easy for you. You should receive your bill the first week of the month, and it is due on the 23rd — but always look at your bill to confirm. Below is a list of bill-payment options. Hopefully, you'll find one that works for you.

- ▶ Mail: This option requires you to write a check and pay postage to mail your payment to us monthly. Many members use this option. If you do, please allow five to seven business days for mail delivery. Also, we are not responsible for postage delays. Payments are posted the day they are received, not by the postmark date.
- ▶ Office visit: Members can stop by the the office and pay by cash, check or credit/debit card. The office at 3596 Brumbaugh Road, New Enterprise, is open Monday through Friday from 7 a.m. to 3:30 p.m.
- ▶ Drop Box at the office: We offer a secured drive-up box located in the driveway or a secured box located beside the front doors of the office. These are available to you 24/7. We retrieve payments from both boxes once a day during business days.
- ▶ Autopay: Let us do the work for you! You can have your payments automatically paid with a checking/savings account or debit/credit card on the 20th of each month. (Remember: The regular due date is the 23rd, so this is just a few days earlier.) We do not charge a fee for this service, and you will still receive a bill by mail or email. And when you sign up, you'll receive a one-time \$5 bill credit.
- PAYMENT METHODS

 REDIT CARD

 CREDIT CARD

 CREDIT CARD

- ▶ Website: Go to newenterpriserec.com and pay 24/7 with a checking/savings account or debit/credit card. There is no fee to use this convenient service.
- ▶ Smartphone or tablet: This service is also available 24/7. Download the SmartHub app from the Apple Store or Google Play and have your account at your fingertips. Payments can be made on the app with a checking/savings account or debit/credit card. Also, there is no fee to use this service.

With the website and smartphone/tablet options, you can schedule your monthly payments and store your payment method, too, so you don't have to keep re-entering it. With just a few taps or clicks, you will have your payment made or scheduled.

As you can see, we offer many options to pay your bill. If you wish to sign up for Autopay, please call our office at 814-766-3221 to receive a sign-up form. You can also sign up through the cooperative's website or SmartHub app. ②

