

New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

NEW ENTERPRISE RURAL ELECTRIC COOPERATIVE, INC.

3596 Brumbaugh Road
New Enterprise, PA 16664-8814
814-766-3221 • 1-800-270-3177
FAX: 814-766-3319
Website: www.newenterpriserec.com

BOARD OF DIRECTORS

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President
Timothy Newman
Vice President
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Brian McCoy
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OFFICE HOURS

Monday through Friday
7 a.m. - 3:30 p.m.

EMERGENCY OUTAGE NUMBERS

814-766-3221
1-800-270-3177

Our Current Power




MARK MORRISON

LATELY, MANY OF THE HEADLINES about the generation and consumption of electricity include lingo like carbon free, carbon neutral, data centers, AI, and more. There is a tug of war going on between how we generate and move energy and how we satisfy the world's growing dependency on it. Cellphones, tablets, smart TVs and electric vehicles weren't a consideration when the lights first came on for rural electric cooperative members some eight decades ago. Also, over the years, innovation has improved the efficiency of common electric devices, which has reduced the amount of energy needed to power them. But the world is changing.

For decades, much of our nation's energy production has come from coal. Advancements in technology have led to the energy mix becoming increasingly diversified with resources, such as natural gas, nuclear, hydro, wind or solar. There is no shortage of opinions, many of them denouncing the traditional sources of energy generation that propelled us from the industrial revolution to today. Conversely, some energy-generation darlings have been created through the pen of government policy and the media. One thing has remained constant, and that's America's need for more energy per consumer. The recent data center race has put extraordinary pressure on grid capacity and significantly increased demand.

I have written in the past about the cooperative's association with Allegheny Electric Cooperative, Inc. (Allegheny), the generation and transmission provider that ensures our cooperative has a safe and reliable supply of energy. One of our local board members serves on the Allegheny Board of Directors. Uniquely positioned, Allegheny has been ahead of the carbon curve for decades with its investments in hydro and nuclear power plants, which provide nearly 67% of the generation supply needed for our members. The remaining 33% of our energy is purchased through the open energy market.

New Enterprise Rural Electric Cooperative will continue to provide safe, reliable and affordable energy to all members. That's what we do. Whatever the generation source — be it coal, nuclear, natural gas, oil, wind, hydro, solar or something else — there isn't another country on this planet that does it cleaner, safer, more efficiently or more environmentally aware than the United States of America. We will benefit from the expansion of generation and a diverse power mix — all driven by innovation, entrepreneurship and the will to make things better than they were before.

Feel free to stop in or give us a call for more information on our power supply or to let us know how we are doing. 

MARK MORRISON
GENERAL MANAGER/CEO

Get to Know Mason Detterline: Your (Wood-Carving) Lineman

WENDY CONLEY, MEMBER SERVICE REPRESENTATIVE

LINWORKER MASON DETTERLINE, THE SON of New Enterprise Rural Electric Cooperative (REC) members Aaron and Donna Detterline, always liked to work with his hands.

As a junior in high school, Mason began carving Santa ornaments. After his mom posted some of his creations on Facebook, Mason received many positive comments, and multiple people wanted to purchase them. Since then, he has carved a variety of Santas, bears, fishermen, hunters, elk and many other things. Out of all his carvings, Mason's favorite is his duck hunter carving.

Mason was also interested in the energy industry. After graduating high school, Mason interned at Huntingdon-based Valley REC. This led him to pursue training at the Southeast Lineman Training Center in Trenton, Ga., where he received a certificate in the Electrical Lineworker Program. In December 2023, when a lineworker position became available at New Enterprise REC, Mason didn't hesitate to apply. Being able to work close to home has

been a perk, he says, adding he also enjoys working outside with his crew and is excited when he gets to climb and work on the local lines.

In his spare time, Mason still carves. He prefers basswood due to its soft composition and tight grain. He uses carving knives, hand tools and chisels for his craft. After the carvings are complete, Mason takes them down to his gram's — Carol Detterline, also a New Enterprise REC member — who helps him paint them and bring them to life.

Mason is one of the people you can count on. 📍



MEET YOUR LINWORKER: Mason Detterline stands beside some of his wood carvings. Mason started as a lineworker with New Enterprise Rural Electric Cooperative in December 2023.



CRAFTED WITH CARE: Above, a handcarved statue made by New Enterprise REC Lineworker Mason Detterline rests among wood shavings. At left, the same statue, with an added rifle and duck, has been painted with the help of his grandmother, New Enterprise REC member Carol Detterline.

Disconnection for Past-Due Accounts to Resume in April


DISCONNECTION FOR NON-PAYMENT WILL START again in mid-April. If your New Enterprise Rural Electric Cooperative (REC) account is scheduled for disconnection because of non-payment, you will have a message printed on your regular monthly bill and a separate disconnection notification will be sent to you.

If you receive a notice and are unable to make full payment before the disconnect date listed, please call the office at 814-766-3221 or 800-270-3177 as soon as possible to make a payment arrangement. These scheduled payments include the costs for current electricity use and past-due balances. Once an arrangement is made, the consumer must adhere to the terms. If a payment is missed, the agreement is considered broken, and service will be disconnected the next business day. We are unable to make payment arrangements on the day of the

scheduled disconnect, so it is important to contact the office before that date.

If you are disconnected, additional fees will be charged to restore your service. These include charges up to the date of disconnect, a security deposit, and disconnect and reconnect service fees. These fees will add to the cost of your electric service and can be avoided by contacting the office before disconnection.

If you need assistance, please contact the cooperative office at one of the numbers noted earlier for more information. If you meet the income guidelines, you can contact your county assistance office to apply for the Low Income Home Energy Assistance Program (LIHEAP). This program ends April 4, so do not wait to apply. See our LIHEAP article on the next page for more information. 📄



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(814) 766-3319 – FAX


Account Number 9999999	
Statement Date 10/29/2024 Due Date 11/25/2024	
Billing Summary	
Previous Balance	425.70
No Payments Received	0.00
Past Due Balance	425.70
Penalty	11.39
Current Charges	149.07
Total Due By 11/25/24	586.16
Total Due After 11/25/24	599.95

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A 1.5% interest and a \$5.00 late charge will be added to bills not paid by the Due Date.

Disconnect Notice
Your account will be subject to disconnection if the Total Due shown on this bill is not paid before 11/26/2024.

FINAL DISCONNECT NOTICE



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<u>Account Number</u>	9999999
<u>Date of Notice</u>	11-04-2024
Total Due	\$586.16
Disconnection Date	11-26-2024

LIHEAP Funds Available for Those in Need

THE LOW INCOME ENERGY ASSISTANCE PROGRAM (LIHEAP) is scheduled to close April 4. The program assists families who need help paying their winter heating bills.

To learn if you're eligible, go to dhs.pa.gov (choose "Services" and then type "LIHEAP" in the "Find Services" box). You can also request a copy of the brochure and application from New Enterprise Rural Electric

Cooperative by calling 814-766-3221 or 800-270-3177.

Those eligible can apply online at compass.state.pa.us or submit the paper application through their county assistance office:

- ▶ **Bedford County** — 800-542-8584 or 814-623-6127
- ▶ **Fulton County** — 800-222-8563 or 717-485-3151
- ▶ **Huntingdon County** — 800-237-7674 or 814-643-1170

What is LIHEAP?

The Low Income Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

To receive help...

- Apply before April 4.
- You don't have to be on public assistance.
- You don't need to have an unpaid heating bill.
- You can either rent or own your home.

How does LIHEAP work?

LIHEAP offers both cash and crisis grants. Families may apply for:

Cash Grants

Cash grants help families pay their heating bills. The one-time payment is sent directly to your utility company or fuel provider, and it will be credited on your bill. (In some cases, the check may be mailed to you directly.) Cash grants range from \$300 to \$1,000 and are based on household size, income, and fuel type.

Crisis Grants

Crisis grants may be available if you have an emergency situation and are in jeopardy of losing your heat. You can receive more than one crisis grant, as necessary, during the season until the maximum benefit of \$1,000 is reached.

Crisis situations include:

- Broken heating equipment or leaking lines that must be fixed or replaced
- Lack of fuel
- Termination of utility service
- Danger of being without fuel (less than a 15-day supply) or of having utility service terminated (received a notice that service will be shut off within the next 60 days)

If you have a heating emergency please call your local county assistance office.

How do I apply?

- Apply online at compass.state.pa.us
- Request an application by calling the statewide LIHEAP Hotline at 866-857-7095 or call PA Relay at 711 for the hearing impaired.
- Applications are available at your local county assistance office

To apply, you will need

- Names of people in your household
- Dates of birth for all household members
- Social Security numbers for all household members
- Proof of income for all household members
- A recent heating bill

Who is eligible?

You may qualify for a LIHEAP grant if your household income meets the following income guidelines:

INCOME GUIDELINES 2024 - 2025 LIHEAP	
Household Size	Maximum Annual Income
1	\$ 22,590
2	\$ 30,660
3	\$ 38,730
4	\$ 46,800
5	\$ 54,870
6	\$ 62,940
7	\$ 71,010
8	\$ 79,080
9	\$ 87,150
10	\$ 95,220
Each Additional Person Add \$ 8,070	

After your application is processed, you will receive a written notice that will tell you if you qualify. If eligible, it will tell you the amount of your grant.

REPORTING AN OUTAGE

- ▶ Check your fuses or circuit breakers. If you have a disconnect box outside, check those breakers as well.
- ▶ Check with your neighbors to see if they have power.
- ▶ Call New Enterprise Rural Electric Cooperative at 814-766-3221 or toll-free at 800-230-3177 and press option 1 for outage.
- ▶ You may have to leave a message for the person on call. Please provide your account name, the physical address where the outage has occurred, the time the power went out and a phone number where someone can be reached if additional information is needed.
- ▶ Inform the person on call if you saw or heard anything at the time of outage. (For example: a tree has fallen on the line, there was a loud bang, or you saw a dead bird at the bottom of transformer pole, etc.)
- ▶ Be patient. If the outage occurs during a storm, multiple people are also out of power, too, and calling the office. Our lineworkers strive to restore your power as quickly and safely as possible.
- ▶ During a widespread outage, if you rely on medical equipment, please make sure you have a back-up supply of power until crews can restore your electricity.
- ▶ Never touch a downed power line and never touch a person or object that is touching a power line. A downed line may still be energized, which can result in serious injury or death.
- ▶ De-energized lines can become energized at any time.
- ▶ If someone is injured because of contact with electricity, do not assist them yourself; call 911 immediately.