

New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

3596 Brumbaugh Road
New Enterprise, PA 16664-8814
814-766-3221 • 1-800-270-3177
FAX: 814-766-3319

Website: www.newenterpriserec.com

BOARD OF DIRECTORS

Leroy D. Walls
President
Timothy Newman
Vice President
David Bequeath
Secretary
Merle Helsel
Asst. Secretary
Curtis Brant
Treasurer
Brian McCoy
Mark Swope

Office Hours
Monday through Friday
7 a.m. - 3:30 p.m.

Emergency Outage Number
814-766-3221
1-800-270-3177

From the General Manager/CEO



‘Driving thru’ the 2022 annual meeting

By Mark Morrison

THIS JUNE, the cooperative held its 84th annual meeting of members at the Southern Cove Power Reunion Grounds. For the second year, the meeting was held via a drive-thru format.

This year’s meeting was a huge success for the cooperative and our membership — and we had another great turnout. Members were able to listen to the board president and CEO address while driving through the event. At registration, members received a copy of the cooperative’s 2021 annual report and a short survey card. At our second station, members were given a cooler bag with snacks and a bill credit for attending.

Throughout the meeting, I could not help but notice how things were going at each station around the meeting grounds. Members, employees, and directors were really engaged and having a great time. Many members recalled the heavy rain we had during the 2021 annual meeting. This year, we were all thankful we were blessed with a perfect day, which helped to make the meeting a great success.

Member support of this year’s annual meeting exceeded our expectations. We more than doubled our meeting attendance and voting members compared to prior years. The meeting surveys continue to come in, and your responses have been encouraging and positive.

Some items of note in the address to members were cooperative system improvements, current and future rates, the capital credits program and tree trimming.

The cooperative continues to evaluate and improve the distribution system infrastructure by inspecting and replacing poles, conductors and other equipment serving the membership. Trees are one of the leading causes of outages, and tree maintenance is one of the cooperative’s largest expenditures. The cooperative is continuing its tree-trimming cycle to help mitigate exposure. Our capital credits retirement program has also returned more than \$1.2 million to the membership, and the board is planning the continuation of this program. This is a great benefit of being a member of an electric cooperative.

Lastly, I would like to address electric rates. We do not anticipate any rate changes for the remainder of 2022. Every part of our lives has been impacted by the current energy and inflationary pressures in the marketplace. The cooperative is no different. Material, delivery and fuel costs have risen at a maddening rate over the past year and a half. We are in the process of looking at forecasts and budget calculations for 2023 and will have more to talk about in the coming months. Know that the cooperative prides itself on providing safe, reliable service at competitive rates, and we will continue to do this no matter what the economic conditions are out there.

Thank you all for a successful 2022 annual meeting of the members. Stay tuned for further discussion moving forward. As always, feel free to give us a call or stop in and let us know how we are doing. 🌻

2022 drive-thru annual meeting highlights



RE-ELECTED DIRECTORS: New Enterprise REC Board President Leroy Walls, second from left, and General Manager/CEO Mark Morrison, third from left, congratulate director election winners Brian McCoy, far left, Dave Bequeath and Mark Swope, far right.



WARM WELCOME: New Enterprise REC employee Bobb... drive-thru annual meeting on June 9.



WELCOME: More than 260 New Enterprise REC members attended the drive-thru annual meeting at the Southern Cove Power Reunion Grounds on June 9.



MEMBER APPRECIATION: New Enterprise REC directors... their annual meeting attendance gifts, which included a \$2...



Bobbi McInay registers a member at the cooperative's



ATTENDANCE GIFTS: Directors Merle Helsel, left, and Tim Newman give an annual meeting gift to a member.



CATCHING UP: Director Brian McCoy chats with a member.



Staff and employees wait for members to arrive and receive a \$5 bill credit.



PUPPY LOVE: New Enterprise REC employee Bobbi McInay hands out a treat to a four-legged member.

We need your help!

NEW ENTERPRISE Rural Electric Cooperative occasionally needs to reach out to our members. This can be for various reasons, such as billing questions, planned outages, and tree-trimming, pole-replacement or service work.

However, at times, we find the phone numbers we have on file are disconnected or no longer in service. We even will get the wrong person. To help us better serve you, we need your help.

Your primary phone number is printed at the bottom of your monthly bill (see illustration below). Please review the number listed. If it is incorrect, put a line through the

number and write the correct number. You can also list a mobile number and/or work number (also, please include the extension number, if that applies). You may also call the office to provide us with your correct number(s).

If you participate in paperless billing, you can view your bill online or through the SmartHub app. If there are any changes, please call the office and provide the correct phone numbers.

Your information is used for internal purposes only and is not shared with third-party marketing companies.

You are important to us, and we want to make sure we can contact you when needed. ❁

Please Return This Stub With Your Payment

Account#: [REDACTED]
Total Due By 07/25/2022 [REDACTED]
Do Not Pay - AutoPay [REDACTED]

Amount Paid _____

Recurring Bank Draft Payment, check here and complete information on reverse side.

NEW ENTERPRISE REC
3596 BRUMBAUGH RD
NEW ENTERPRISE PA 16864-0000

Please make any necessary changes to your phone # (814) 766-3221



Energy Efficiency Tip of the Month

An easy way to save energy is to seal air leaks and holes where plumbing pipes run through walls in your home. You can also check wall-mounted cabinets for plumbing holes or air gaps in the back.

Fill any holes or gaps with spray foam. Wear protective gloves and use a damp rag for cleanup.

Source: Dept. of Energy

DO NOT TAMPER WITH YOUR ELECTRIC METER

Meter tampering can result in electric shock, is illegal and increases electricity rates for other co-op members.

WATT HOURS METER

- Never break a meter seal.
- Never open a meter base.
- Never remove a meter or alter an entrance cable in any manner.

If you know or suspect that someone has tampered with their meter, please contact us immediately.