

New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

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7 a.m. - 3:30 p.m.

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814-766-3221
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From the General Manager/CEO



It started with something the size of a mustard seed:

October is National Co-op Month

By Mark Morrison

IT SEEMED like a normal Sunday church service in early September, until Pastor J.R. delivered the message to the congregation. Did you ever have the message hit you extra special one week over some of the others? That was the case for me on this particular week.

The focus was about the power in our faith, and the message delivered used the comparison of a mustard seed, something pretty small, to show the ability of that amount of faith to move mountains.


I can't explain why I thought of work at this time, but that is where my thoughts were led. Over eight decades ago, pioneers with a common vision united all over this country and were empowered to bring electricity to rural America. Many were not engineers, financial professionals or office workers. They were mostly farmers with a need for a tool that could make their work and quality of life better. These folks believed that they could make a difference for their communities by bringing electricity to their part of America.

This was especially unique because their workload wasn't shifted to someone else. Instead, it was doubled or more. They still had their farm work to do, like they always had, and then they would clear land, set poles, and string conductor, building a new electric grid and the electric cooperative. That faith stretched to rural parts of this entire country, and today, there are more than

900 electric cooperatives, serving more than 42 million members in the United States alone.

October is National Co-op Month, and electric cooperatives are highlighting the many ways electric pioneers paved the way for these great cooperatives to make life better for all electric cooperative members throughout communities in this country and all over the world. (Learn more about this special month on Page 16c.)

In 1938, New Enterprise REC joined the cooperative movement and continues to serve our communities with quality, reliable and affordable electricity, some 83 years later. Our board, management and employees continue the belief that our local visionaries had long ago. We continue to build and maintain a resilient electric system that includes more than 400 miles of line and serves nearly 4,000 members.

Your electric cooperative was built by the community to serve the community, and that is what we continue to do some eight decades after the first light came on. Thank you for helping us celebrate National Co-op Month and thank you for being a member of this great electric cooperative. We will keep the "mustard seed" faith and believe that we can build on the work that has already been done for future generations. As always, feel free to stop in or give us a call and let us know how we are doing. 

Manage SmartHub notifications

Overview

Do you want a reminder that your bill is due? How about a prompt that your bill is past due and your service is going to be disconnected? Interested in knowing when your payment posted?

Notifications in SmartHub can do exactly that. Receive an email, text — or both — with information about your account. The “payment reminder” notification even allows you to get specific, such as setting the number of days to remind you before your bill is due. Of course, to receive a notification, you need to have contact information stored in the system, so be sure to add

or update your information.

Some common notifications include:

- ▶ Bill available
- ▶ Payment due
- ▶ Payment confirmation
- ▶ Cutoff notice (Disconnect notice)
- ▶ Credit card expiration

Sign up for notifications

Go to the cooperative website, newenterpriserec.com, and choose “Pay Bill.” Once you are into SmartHub, hover over the “Notifications” tab.

1. Click “Manage Contacts” to add your cellphone numbers and email addresses. Note: After entering this



information, be sure to click on “Save Settings.”

2. Now you are ready to sign up for the notifications.

3. Click on “Manage Notifications” and choose the notifications you want to receive.

4. You can stop a notification by going in and unchecking it. 🌟

Generic chargers can cause serious injury

PEOPLE are always losing their phone chargers.

As a solution, many people reach for the low-cost, generic, plug-in USB chargers and charging cables found in the sea of impulse items that flank checkout lines. Most people will justify the purchase because it saves money and is so convenient. Then without much more thought, it goes in the virtual cart or on the counter.

Knockoffs can be great, but not when replacing your original phone charger. This is true for a variety of reasons.

“Although it is tempting to pick up an inexpensive phone charger to save money, buying and using cheap chargers is one place you might not want to cut corners,” according to Erin Hollinshead, executive director of the Safe Electricity/Energy Education Council. “Using an authentic replacement charger made by your mobile phone’s manufacturer is always a better choice.”

Along with a potential burn and fire hazard, using cheaply made charging components and devices can also cause shock and electrocution. Serious potential dangers aside, they may also cost you more in the long run since they can cause damage to your phone,



SAY NO TO KNOCKOFFS: Cheap, generic chargers can cause big problems for you and your devices.

tablet or other electronic devices.

When using charging gear, Safe Electricity recommends the following:

- ▶ Do not leave items that are charging unattended.
- ▶ Always keep charging items away from flammable objects, especially bedding, and do not take them to bed with you. Tell kids and teens to NEVER place any charging device under their pillow. The heat generated gets trapped, which could cause the pillow or bed to catch fire.
- ▶ Do not touch charging electronic devices with wet hands or while

standing in water.

- ▶ Make sure charging components are certified by a reputable third-party testing laboratory.
- ▶ Only buy product-approved chargers and cables (those made or certified by the manufacturer). Using cheaper devices can cause damage to the USB charge chip, which can have a lasting impact on how quickly and effectively your device charges in the future.
- ▶ Be on the lookout for fakes or imposters that claim to be brand-approved. If the price seems too good to be true, it probably is. 🌟

October is National Co-op Month

WHEN you think of October, pumpkins, Halloween and beautiful fall foliage naturally come to mind. But October is important for another reason: It's National Co-op Month. This is the time of year when cooperatives across the country, including New Enterprise Rural Electric Cooperative, celebrate who we are and, more important, the members we serve.

Cooperatives are different than other types of businesses. When the market declines to offer a product or service or does so at a high price, co-ops step in to fill the need.

Similar to how New Enterprise REC was built by members who came together to bring electricity to our community, cooperatives work for the common good. Your electric co-op exists to provide safe, reliable and affordable energy to you, our members. Equally important is our mission to enrich the lives of the members we serve.

As a co-op, we are well-suited to meet the needs of the community because we are locally governed. New Enterprise REC employees live here in the community. Our board members, who help set long-term priorities for the co-op, live on co-op lines. These board members have been elected to the position by neighbors like you.

We know our members have a valuable perspective. That's why we continually seek your input through community events, social media and the annual meeting. We want to hear from you.

Our close connection to the community ensures we get a first-hand perspective on local priorities, enabling us to make more informed decisions on long-term investments, such as technology upgrades and equipment.

Another feature that sets our co-op apart from a traditional utility is one of our core principles, concern for community. We participate in the Electric Cooperative Youth Tour, which sends our community's brightest young people to Washington, D.C., for a

weeklong opportunity to experience democracy in action. We invest in the future of our youth by providing scholarships to high school seniors through our statewide and national offices.

Ultimately, the larger community benefits from these programs because of you and your neighbors. You empower the co-op through your membership and through your participation in and support of these programs.

We hope you will think of New Enterprise REC as more than your energy



provider. We're a local business that supports this community and powers economic development and prosperity for its people.

We will continue to learn from you, our members, about your needs and priorities so we can better serve our community. ☀️

Going away for the winter?

New Enterprise REC offers members who will be away from home for an extended period – including “snowbirds” who migrate to warmer climates for the winter – two convenient and timely ways to receive their electric bills while they are gone.

Online billing

New Enterprise REC's SmartHub program gives members the ability to pay their electric bills electronically, either online or through the SmartHub mobile app available for smartphones and tablets.

With SmartHub, members receive an email notification when a new bill is generated. They can then pay their bill electronically using a checking account or a MasterCard, Visa or Discover card.

SmartHub participants also have access to their account information 24 hours a day, seven days a week.

To sign up for SmartHub, visit New Enterprise's website, newenterpriserec.com, and click on “Pay Bill!”

Seasonal Address Program

The co-op also offers a Seasonal Address Program that allows members to receive their electric bills at an alternate mailing address while they are away. It's easy to sign up for the program: Just call our office at 814-766-3221 or 800-270-3177 and provide your alternate address, along with the dates you expect to be away.

During this period, correspondence from New Enterprise REC will be mailed directly to the seasonal address, eliminating the need for the postal service to forward it to you.

For more information, call or stop by the office. We are open Monday-Friday, 7 a.m. to 3:30 p.m.

Unclaimed capital credits

We need your help! We attempt to return capital credits to inactive accounts by sending a check to the last known address. However, some checks have not been cashed. It may be that we don't have the correct address, or the checks may have been laid aside and forgotten. Whatever the reason, we

would like to get this money to the following people and businesses. If you know someone on this list, please ask them to contact us with their correct address. They can call 814-766-3221 or 800-270-3177 or email us at info@newenterpriserec.com.

Adelphia-Bedford #346 Comcast - Philadelphia, PA
 Misty D Allison - Alum Bank, PA
 Mary Althouse - Loganville, PA
 Walter E Arnsparger - Altoona, PA
 Anna M Arnsparger - Altoona, PA
 Candace Ayers - Walworth, WI
 Myron L Bauman - Lancaster, PA
 Donald L Beeler Jr - McConnellsburg, PA
 Debbie Beeler - McConnellsburg, PA
 Felicia Black - Everett, PA
 Pamela R Blades - Roaring Spring, PA
 Carley Blough - Davidsville, PA
 Clyde H Bookheimer - McConnellsburg, PA
 Judith K Bookheimer - McConnellsburg, PA
 Scott Boozler - Hagerstown, MD
 Justin Bowser - Bolivar, PA
 D J Centi - Spring Run, PA
 C/O Nancy Yokum
 Century 21 Hometown - Chambersburg, PA
 C/O Stan Grabowski
 Joseph A Chafardon - McConnellsburg, PA
 Charter Communications - Johnstown, PA
 Travis Wentz - Hopewell, PA
 Shanda Clark - Hopewell, PA
 Zane I Claycomb Jr - Claysburg, PA
 Ashley L Claycomb - Claysburg, PA
 Joel T Cogan - Clearville, PA
 Michael Dick - James Creek, PA
 M Brent Diehl - Neenah, WI
 Joseph Dively - Tioga, PA
 Misty Dively - Altoona, PA
 Ashli T Dively - Tioga, PA
 Kayla Dodson - Six Mile Run, PA
 Roberta Dolbin - Altoona, PA
 Heath L Dopp - Williamsburg, PA
 Dana S Dowlin - Cresson, PA
 Jerry L Drury - Three Springs, PA
 Patricia Drury - Three Springs, PA
 Charles Edwards - McConnellsburg, PA
 C/O Jeff Edwards
 Spencer C Elder - Saxton, PA
 Rebecca Everetts - Hopewell, PA
 John Fields - Mapleton Depot, PA
 James M Figard - Wells Tannery, PA
 Donald C Flowers Jr - Elizabethtown, PA
 Patricia A Flowers - Elizabethtown, PA
 Sydney Ford - Waterfall, PA
 Gordon Fox - Chambersburg, PA

Arthur Gaunt - Sidman, PA
 Marjorie Gaunt - Sidman, PA
 John W Gilmore II - Jacksonville, FL
 Sandra Gilmore - Jacksonville, FL
 Amanda L Krider - Roaring Spring, PA
 Ken Gordon - Quakertown, PA
 Mark W Greenawalt - Portage, PA
 Mitchell Thomas - Hudson, FL
 Janene C Groff - Altoona, PA
 Charles E Groff - Altoona, PA
 Emanuel B Hall - Hopewell, PA
 Stephanie Hess - Saxton, PA
 Josh Miller - Saxton, PA
 Melissa Hicks - Altoona, PA
 Hannah P Hines - Ulster Park, NY
 Chris Hinish - Huntingdon, PA
 Jeffrey R Hinish - Huntingdon, PA
 Randy Hoffman - Wells Tannery, PA
 C/O Lonnie Hoffman
 Donald C Oldham - Martinsburg, PA
 Holden S Hoffman - Bloomsburg, PA
 Amanda K Holsinger - Hudson, FL
 Dempse Hoover - Roaring Spring, PA
 Dorothy Hoover - Hollidaysburg, PA
 Merle Hoover - Roaring Spring, PA
 C/O Jennifer Hoover
 Stacey M Howard - New Paris, PA
 Betty Hughes - Bedford, PA
 Jennifer L Husick - Saxton, PA
 Ricky G Imler - Fishertown, PA
 J&M Bargain Outlet - Everett, PA
 C/O Jeanette Freeman
 Tabethea James - Everett, PA
 Jada Kagarise - New Paris, PA
 Jaye L Keefer-Rainy - Chapin, SC
 Tina King - Waynesboro, PA
 Andrew C Kline - Hopewell, PA
 Jayme Kling - Burnt Cabins, PA
 Mark Knight - Big Cove Tannery, PA
 Tiffany Knight - Big Cove Tannery, PA
 Cindy Kolodziej - Martinsburg, PA
 Glenn Koontz - Everett, PA
 Greg A Koontz - Woodbury, PA
 M R Koontz - Hopewell, PA
 Charlotte Koontz - Everett, PA
 Kenneth C Kramer - Lancaster, PA
 Henry W Kramer - Lancaster, PA
 Kristopher M Kuhn - Newville, PA
 Shirley Kuhn - Newville, PA
 Richard C Laffery - Roaring Spring, PA
 Jessica Larson - Fort Littleton, PA
 Keith Larson - Fort Littleton, PA
 Albert Laughlin - Harrisonville, PA
 Brian M Leventry - Greenville, NC
 Eric Lofhjelm - Ijamsville, MD
 James P Long - Altoona, PA
 Mandy Long - Claysburg, PA

Ethan J Love - Hustontown, PA
 Ralph J Lowder Jr - Wexford, PA
 Catherine Lowder - Wexford, PA
 Lyons Construction Services - Mechanicsburg, PA
 Edward J Machel - Harrisonville, PA
 Linda Machel - Harrisonville, PA
 Brian D Markley - Shade Gap, PA
 Luis E Mateo - Bristol, PA
 Idalia Mateo - Bristol, PA
 Joseph McClure - Saxton, PA
 Susan McManus - Bradenton, FL
 Thoms L McManus - Bradenton, FL
 James G McMullen - Breezewood, PA
 Kami L McQuait - Newburg, PA
 Gary McQuait Jr - Riddlesburg, PA
 Shannon Mellott - Hustontown, PA
 John Mendoza - Wells Tannery, PA
 Gregory J Metzgar - Duncansville, PA
 C/O Helen Metzgar
 Mindy J Milam - Mount Union, PA
 Jeffrey Milam - Mount Union, PA
 Deloris T Miller - Mechanicsburg, PA
 C/O Ronald Miller
 Josh Miller - Saxton, PA
 Michelle L Miller - Huntingdon, PA
 Paul C Moore - Hustontown, PA
 Charles Myers - Wood , PA
 Patricia Myers - Meadville, PA
 Mary A Newman - Mercersburg, PA
 John R Nonemaker - Three Springs, PA
 Laura A Nye - Lebanon, PA
 Office of Attorney General - Lemoyne, PA
 Dennis L Orth Jr - Big Cove Tannery, PA
 Kristina J Orth - Big Cove Tannery, PA
 Patricia Osmolenski - Hustontown, PA
 C/O Carol Shoemaker
 Kara Park - Three Springs, PA
 Carol B Parker - Hainesport, NJ
 Jay Reed - Three Springs, PA
 Joe Rein - Philadelphia, PA
 Mary Rein - Philadelphia, PA
 Jennifer Ritchey - Los Angeles, CA
 Sheryl M Ritchey - Duncansville, PA
 Denise Runyon - Smithfield, PA
 Raymond W Sansbury - Phoenix, AZ
 Kevin E Schrum - Murphy, NC
 Kimberly Schrum - Murphy, NC
 William Schuman - Davidsonville, MD
 Erma Schuman - Davidsonville, MD
 Lavohn C Seigh - Midland Park, NJ
 William Seigh - Midland Park, NJ
 Monte K Shatzer - Greencastle, PA

Donald R Shaw Jr - Shippensburg, PA
 George E Shearer - Smithsburg, MD
 Michelle M Shearer - Smithsburg, MD
 Nathan Sheffield - Bloomsburg, PA
 Joey J Shetrom - Huntingdon, PA
 Joseph R Shope - Orbisonia, PA
 Melissa Sitch - Saxton, PA
 Frank Slisz - Johnstown, PA
 Mary Slisz - Johnstown, PA
 Howard J Smith - Red Lion, PA
 Miles J Smith - Roaring Spring, PA
 Robert Smith - Dayton, KY
 Jennifer Smith - Dayton, KY
 Brent Snyder - Everett, PA
 Ryan U Snyder - Mt Holly Springs, PA
 Mindy Snyder - Mt Holly Springs, PA
 Roy J Souders - McConnellsburg, PA
 Tammy Souders - Waterfall, PA
 Spring Farm TV Corp - Three Springs, PA
 C/O Leona Byers
 Stauffer & Veign Inc - Alamogordo, NM
 C/O Ronald Stauffer
 Amanda K Steach - Bedford, PA
 Cheryl Sullivan - Saxton, PA
 Samantha Sullivan - McConnellsburg, PA
 Douglas Swab Jr - Broad Top, PA
 Melinda Swab - Broad Top, PA
 Darrell Sweeney - Everett, PA
 Matthew R Teeter - Martinsburg, PA
 Judith M Thomas - Hustontown, PA
 Alicia Trail - Clearville, PA
 Carole A Tresselt - Pomeroy, PA
 Rebecca L Turner - Everett, PA
 Penny Vetter-Cromwell - Waterfall, PA
 Bruce A Ward - Windber, PA
 Otis Ware - Quarryville, PA
 Justin Warnick - Everett, PA
 Lena G Weckesser - Port Charlotte, FL
 Charlie Welch - Lakeside, CA
 Travis Wentz - Hopewell, PA
 John M Whisel Jr - Everett, PA
 A Whorf - Rockville, MD
 Virginia Whorf - Rockville, MD
 Katie M Wible - Three Springs, PA
 Paul L Wible - Robertsdale, PA
 Jason A Wible - Three Springs, PA
 Tyson L Wilson - Bedford, PA
 Rebecca L Wilson - Bedford, PA
 Rebecca Windor - Portage, PA
 Jim Wright - Everett, PA
 Vivian Wright - Wells Tannery, PA
 Sherry L Wright Pittman - Bedford, PA